



[Will the gluten-free cookie be on the traditional printed order card?](#)

A. The gluten-free cookie will not be on the printed girl order card.

[Is the gluten-free cookie available in the Digital Order Card?](#)

A. Yes, in limited supply, for those councils who participate in the gluten-free pilot.

[How would you describe the new gluten-free Toffee-tastic™ cookie from Little Brownie?](#)

A. Gluten-free Toffee-tastic cookies are rich, buttery cookies with sweet, crunchy, golden toffee bits. Girl Scout cookie lovers do not have to choose between great taste and gluten-free. Toffee-tastic cookies offer a fantastic flavor for everyone.

[How can customers be sure the Toffee-tastic cookie is gluten-free?](#)

Our Toffee-tastic™ cookies have been certified gluten-free by the third-party organization, NSF (National Sanitation Foundation) and verified through testing as meeting the FDA guidelines for labeling gluten-free. The NSF certified gluten-free logo will appear on the side of the Toffee-tastic™ cookie package. For more information about NSF visit <http://www.nsf.org/>



[What is the RSPO logo on the side of the Toffee-tastic™ cookie package?](#)

Starting in the 2014/2015 cookie season, you will see that Little Brownie Bakers replaced the GreenPalm logo with the RSPO Mixed Balance logo on its Girl Scout cookie packages including gluten-free Toffee-tastic™

This is the result of Little Brownie Bakers shifting to the Mass Balance System which is a progression from the previous GreenPalm system. The RSPO Mixed Balance logo signifies that Little Brownie Bakers has 'contributed to the production of certified sustainable palm oil.'

In order to use that logo, the Little Brownie Bakers bakery was audited by the RSPO to ensure its compliance with the RSPO criteria. Visit www.greenpalm.org to learn more about RSPO.



[Is "Mixed Balance" better than the Green palm logo that was on the cookie boxes in previous cookie seasons?](#)

A. Yes. It is seen as a valuable step towards 100% certified sustainable palm oil. In 2014, we were able to shift our palm oil use to RSPO* certified segregated and mass balance palm oil. You will see a logo from RSPO on Little Brownie Bakers' cookie packages that states that we have contributed to the production of certified sustainable palm oil.

***RSPO stands for Roundtable on Sustainable Palm Oil.** The RSPO is a global association, established in 2004 with the objective of promoting the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders. For further information on RSPO, visit www.greenpalm.org.

[When will the official new mixed palm oil statement be available?](#)

A. Our commitment to responsibly-sourced palm oil communications is posted on our LBB website www.littlebrowniebakers.com/cookies/.

[Will Toffee-tastic™ be kosher?](#)

A. Yes, the Kosher symbol will be on the side panel of the cookie package 

[Will Toffee-tastic™ be vegan?](#)

A. Toffee-tastic cookies are not vegan as they do contain dairy.

[Are Toffee-tastic™ cookies allergen free?](#)

A.No, this product contains milk and soy ingredients.

[Will it be one sleeve when packaged & how big is the cookie?](#)

A. Yes, one sleeve of approximately 14 full size cookies in a 6.7 oz package (190g). The individual cookies are about the same size and diameter as this year's other new cookie innovation, Rah-Rah Raisins™

[Why are the gluten-free Toffee-tastic™ cookies more expensive than other Girl Scout cookies?](#)

A. The cost of producing a gluten-free cookie is higher than the cost of producing traditional cookies as the cost of the gluten-free ingredients is higher. Extra expenses are incurred due to required testing of the production line and the product to ensure the cookie is gluten-free.

[Where are the gluten-free Toffee-tastic™ cookies made?](#)

A. Due to security restrictions and employee privacy protection, we do not disclose the location or address of our production facilities.

[Are they made in a dedicated gluten-free or allergen free facility?](#)

A. While Toffee-tastic™ cookies are not baked in a dedicated allergen-free or gluten-free facility, our products and manufacturing facilities undergo a comprehensive assessment and qualification to ensure compliance to regulations regarding gluten-free designated foods. We have verified through testing that our policies and procedures ensure our Toffee-tastic™ cookies contain less than 20 ppm (parts per million) of the protein, gluten to meet the FDA guidelines for labeling gluten-free.

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